

# Findunlimited.co.uk Terms and conditions

## How to enter

1. To enter you must:
  - Have access to a smart phone with internet or mobile data access.
  - Go to [www.findunlimited.co.uk](http://www.findunlimited.co.uk)
  - Register with your mobile phone number. This will involve a quick text message verification. Please note these will be charged at your provider's standard rate.
  - After you have registered please read the "How to Play" instructions.
  - The game runs from 11:00 to 14:00 GMT each day until 6th April 2020.
  - In advance of the game, you should receive a "Pin" Vatom. Drop this on the map then you can begin collecting Vatoms at your location for your chance to win prizes. Please note, you will not be able to collect Vatoms if you haven't registered.
  - You can drop your pin for up to 5 days between 11:00 – 14:00 GMT to attract Vatoms to your location. You will be able to collect up to 25 Vatoms per day.
  - Once a Vatom is collected, it will be stored in your wallet.
  - To find out if you have won, simply click on the Vatoms you have collected in your wallet and tap to reveal if you have won.
  - If you have won, redemptions instructions will appear on screen detailing the next steps to claim your prize.
2. Sorry, but you can't enter this promotion if:
  1. You don't live in Great Britain
  2. You are under 13 years of age
  3. You are affiliated with Vodafone UK or its suppliers.
3. If you are between the age of 13 and 16 you will need parental consent to enter. If you win a Top Tier Prize, we will need consent from a parent or guardian (18+) confirming they are happy for you to receive the prize. A consent form will be supplied during the winner claim process.
4. The Augmented Reality (AR) experience (game) is designed for and suitable for people of all ages, however a child between 13 years of age and 16 years of age may need an adult present to ensure safe use.
5. Internet access is required to participate in the game. Please note, data usage will be charged dependent on your data plan.
6. When playing the game, you are responsible for your own safety. Vodafone take no responsibility for accident, injury or any other circumstances arising from playing the game.
7. The promotion is live for a three-hour window each day from 11:00 – 14:00 GMT, over a 24-day period starting from 11:00 GMT 13<sup>th</sup> March 2020 and ending on 14:00 GMT 6<sup>th</sup> April 2020, excluding 18<sup>th</sup> March.

## Winner and Prize

6. There will be 12,400 prizes that will be given away throughout the promotion term.
7. Prizes are:
  - Top Tier
    - 25 x Samsung Galaxy S20 Ultra 5G 128 GB
    - 125 x Samsung Galaxy Watch Active2 Bluetooth - Aluminium Bluetooth 44mm Aqua Black
    - 625 x Samsung Galaxy Buds White
  - Low Tier

- 375 x £20 Google Play voucher
  - 2,750 x £10 Google Play voucher
  - 8,500 x £5 Google Play voucher
8. Prizes are randomly allocated to players who have found a winning Vatom. Not all Vatoms are winning.
  9. Prizes are subject to availability.
  10. If you win a prize, you will be informed straight away on the [www.findunlimited.co.uk](http://www.findunlimited.co.uk), detailing the prize you have won. If you have won a Top Tier Prize you will be given a unique reference number on your winning Vatom in your wallet. If you have won and completed the redemption process for a Top Tier Prize you will be contacted within 3 working days to confirm delivery details via the email address provided. A working day is considered to be Monday-Friday excluding Bank Holidays. You will be required to confirm delivery details by 20<sup>th</sup> April 2020. If you do not confirm delivery details by this date, your prize will be forfeited. If you have won a Low Tier Prize, your prize code will appear in your wallet on [www.findunlimited.co.uk](http://www.findunlimited.co.uk).
  11. If you are a winner and have any queries, please contact [prizesupport@findunlimited.co.uk](mailto:prizesupport@findunlimited.co.uk). For all platform queries please consult the FAQs found in your wallet at [www.findunlimited.co.uk](http://www.findunlimited.co.uk) or contact [support@findunlimited.co.uk](mailto:support@findunlimited.co.uk)
  12. It is the responsibility of the winner to supply the correct personal and delivery details. We will not be liable for the non-delivery of any prize because of incorrect information and will assume any returned prizes have been rejected.
  13. Prizes are as specified and are non-transferable. There are no cash or other prize alternatives available in whole or in part. We reserve the right to substitute similar alternative prizes of equal or greater value if there are circumstances outside of our control which mean the original prize is not available.
  14. Prizes can't be sent to a PO Box address or to addresses outside of Great Britain.

## **Publicity & Content**

15. We will use your information to run the prize draw and to provide you with the product or service. By entering this prize draw, you consent to your entry, your username, your social media handle on which you posted in relation to the game and/or photos and videos of you to be used in promotion and displayed on our social media channels. We will only send you future marketing if you have agreed to this. For more information on how Vodafone processes personal data, please see [www.vodafone.co.uk/privacy](http://www.vodafone.co.uk/privacy)
16. Whilst we'll try and fulfil our obligations to run the promotion smoothly, we'll not be responsible if something happens that is beyond our reasonable control.
17. We reserve the right to verify the validity of entries and to disqualify you without notice if you tamper with the entry process, the game or don't comply with these terms.
18. By entering the promotion you accept these terms. Our decisions are final and we reserve the right not to enter into detailed responses to you.
19. Any costs and expenses which the winner may incur in connection with participating in the game or enjoying their prize will be at the sole expense of the winner.

20. Winners of the Top Tier prizes agree to allow the Promoter to use their surname and county of residence to announce the winners of this promotion. The winners may object to their surname or county of residence being published or request for the amount of information being published to be reduced by emailing prizesupport@findunlimited.co.uk. Provided no objection has been received, the surname and county of the Top Tier prize winners will be made available if requested. All requests should be emailed to prizesupport@findunlimited.co.uk
21. In the event this promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, dishonesty, technical failures, or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right to disqualify any individual who tampers with the entry process or does not comply with these terms and to cancel, modify or suspend the promotion or invalidate any affected entries.
22. The copyright, trademarks and all other intellectual property rights in the game belong to us or our licensed owner. You can use the game only as expressly authorised by us or our licensors. You will not, and you will not assist or facilitate anyone to, copy, reproduce, transmit, distribute, frame, commercially exploit or create derivative works of the game and its content. You agree not to use the game in any manner that may be illegal, insulting, offensive or disrespectful or may bring us or our partners into disrepute.
23. The www.findunlimited.co.uk Game has been developed by BlockV AG, by entering this promotion you agree to their Privacy Policy and User Terms of Service, which can be found both here: <https://viewer.blockv.io/privacy-policy.pdf> and <https://viewer.blockv.io/terms.pdf>.
24. Vodafone Group Plc ("Promoter") whose Registered office: Babbage House, The Connection, Newbury RG14 2FN. We're registered in England and Wales under company number 01833679.
25. Mando Corporation Limited, ("Contest Administrator") whose Registered address: 27 Faraday Road, Aylesbury, Bucks, HP19 8TY. Registered in England and Wales under company number 1330138.